

# LAKELAND R.E.A. NEWSLETTER

November 2008

## ELECTRICITY WORD SEARCH



E	L	E	C	T	R	I	C	I	T	Y	P	F	D	F	U	O
L	O	K	U	P	I	L	O	Y	C	A	E	S	A	U	T	O
E	O	E	B	A	S	L	N	K	I	L	M	A	N	E	H	K
T	K	P	W	Y	U	S	D	E	E	M	E	T	G	T	S	U
C	O	O	L	K	B	G	T	E	M	E	R	G	E	N	C	Y
I	U	U	C	I	S	Z	I	P	Y	L	G	H	R	A	O	S
T	T	O	E	D	T	A	Q	O	R	O	N	A	O	U	N	A
Y	H	U	I	A	A	J	F	U	E	Z	Y	Q	F	Q	D	R
S	H	O	C	N	T	M	U	T	W	U	D	K	D	W	U	L
J	U	P	S	G	I	Y	S	M	O	P	B	I	E	J	C	O
G	M	P	S	E	O	S	E	O	P	E	K	U	A	K	T	O
N	H	F	O	R	N	U	W	D	O	S	Z	R	T	Y	O	K
I	R	W	C	O	E	B	M	W	Q	C	G	O	H	A	D	U
N	K	I	L	U	T	S	R	V	O	L	T	A	G	E	U	P
R	B	Y	L	S	A	T	R	P	R	K	E	E	P	Q	J	K
A	P	Q	I	N	I	A	V	O	T	G	E	S	E	S	T	W
W	L	I	K	S	O	M	I	N	I	P	I	L	L	A	R	J

Electricity  
Substation  
Danger of Death  
Pylons  
Emergency  
Look out  
Keep out  
Voltage  
Shock  
Look up  
Dangerous  
Mini Pillar  
Jumps Gaps  
Warning  
Kill  
Fuse  
Power  
Conduct

Box 1497  
Vegreville, AB  
T9C 1S6

Location:  
4932—50 Avenue  
Vegreville, AB

Phone: 632-6112  
Fax: 632-6116  
Email: [acctinfo@telus.net](mailto:acctinfo@telus.net)  
[www.lakelandrea.ca](http://www.lakelandrea.ca)

Emergency Phone (ATCO):  
1-800-668-5506

Office Hours:  
Monday - Thursday  
9:00 - 12:00 & 1:00 - 3:00

## WELCOME STERLING REA MEMBERS

There have been a number of questions directed to our office since September. A few words of explanation:

Every consumer in Alberta that **has not signed** a retail contract for electricity supply with a retailer receives the RRO rate. This is sometimes referred to as the **RDS** (regulated default supply). Under the current regulatory rules, each Rural Electrification Association is bound by legislation to provide the **Regulated Rate Option** for their membership.

Each REA can provide these services themselves or contract with a supplier to do the job. Sterling REA's Contract with Direct Energy was terminated effective October 2008. There are choices for Sterling REA, and your Board of Directors has chosen Lakeland REA.

The options that you have are:

*Take no action; you will receive a power bill from Lakeland REA Ltd. and receive our RRO rate,*

OR

*contact an electricity retailer; sign a contract with them and you will then receive a power bill from the retailer you choose.*

**In either case Atco Electric remains the company that provides all the wire services (operations, maintenance, meter reading, emergency repairs, etc.).**

For more information contact the Utilities Consumer Advocate at [www.uca.gov.ab.ca](http://www.uca.gov.ab.ca) or dial 310-4822 and ask for the UCA.

**\*Please check your invoice for any errors and report to us. Your help in keeping your information up to date assists in reducing costs.**

Glenn Hennig  
Director of Operations  
Lakeland REA Ltd.

**Visit the Sterling REA Website at [www.sterlingrea.com](http://www.sterlingrea.com)**

My thoughts:

*If all radio signals were made of the finest spider silk and visible as they travel through the atmosphere, it's a good bet that they would block the light of the sun.*  
GHennig